

## OBSERVATION REPORT #31

**KPMG Consulting has received incorrect Daily Usage File (DUF) records for Long Duration Calls.**

### Issue

In the course of executing the Billing Functional Usage Evaluation, KPMG Consulting completed 1679 test calls during the period from September 7 to 12, 2000. Upon analysis of the corresponding records contained in Daily Usage Files (DUF), KPMG Consulting observed incorrect DUF records were delivered for long duration local calls (listed below).

### **Expected DUF Records**

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12
09/08/2000	100131	6094042827	13:02:32	6094042859	3458	4
09/11/2000	100131	6094042827	00:00:01	6094042859	626	6
09/08/2000	100131	8568572271	12:31:06	8568572265	3569	4
09/11/2000	100131	8568572271	00:00:01	8568572265	570	6
09/08/2000	100131	8568572271	12:31:06	8568572298	3569	4
09/11/2000	100131	8568572271	00:00:01	8568572298	570	6

### **Actual DUF Records**

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12	File Name
09/08/2000	100131	6094042827	13:02:35	6094042859	2097	0	BADUFNJ.A19995.0367.85009121900002a000
09/08/2000	100131	8568572271	12:31:07	8568572265	2128	0	BADUFNJ.A19995.0368.75748131900002a000
09/08/2000	100131	8568572271	12:31:27	8568572298	2128	0	BADUFNJ.A19995.0368.75748131900002a000

### Assessment:

Incorrect DUF records for long duration calls will have an adverse effect on a CLECs ability to accurately bill their customers and to forecast and track customer usage patterns accurately.